

Retirement Readiness – Equipped for Life

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QUESTION 1:

How is Retirement Readiness measured within your plan?

- 1. Participants are surveyed once a year on their retirement readiness satisfaction
- 2. Retirement Readiness is measured using projected replacement-income ratios
- 3. Retirement readiness is measured by a different method not listed above
- 4. There is no measure of retirement readiness currently within my plan





QUESTION 2:

If you haven't implemented Retirement Readiness measures for your plan/participants yet, the PRIMARY reason is:

- 1. Philosophical after they're gone, they are not my problem
- 2. Administrative not sure I could recordkeep/administer any solution out there for a reasonable cost
- 3. Fiduciary I'm worried we will get sued if we do anything on the topic of retirement readiness



The Oversimplified Model of Retirement

When we approach the retirement income challenge, we try to solve for it using an unspoken, simplified model of retirement assumptions.

But what if those assumptions we make about retirement don't accurately capture the real world complexity faced by most households?





The Oversimplified Model of Retirement

Many of these assumptions are not only oversimplified, but worth challenging broadly.

Assumption 1: Most Americans permanently retire at 65

Assumption 2: Most Americans spend most of their whole career with one employer

- Assumption 3: Most communication to near-retirees and retirees assumes they are single
- Assumption 4: Most Americans' spending in retirement is level

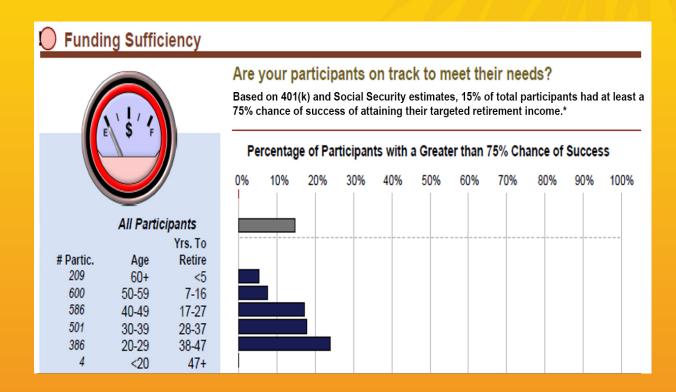


- Manufacturer of Industrial & Ag Equipment
- Founded in 1948. Headquartered in Pella, IA
- Family Owned caring culture; paternalistic
- 4P Philosophy Principles, People, Profit, Product
- 2,850 Team Members 20 states; 7 countries
- 3,000 Plan Participants mostly blue collar
- \$300M Assets in our 401(k) Plan

Retirement Readiness

Aggregate & Individual Reports

Before campaign (2012) 15% on track



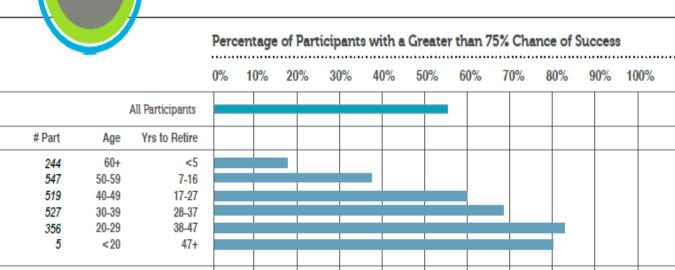
Retirement Readiness

Recent report (2017) 55% on track



Are your participants on track to meet their needs?

Based on 401(k) and Social Security estimates, 55% of total participants had a greater than 75% chance of success of attaining their targeted retirement income.*





- Relational Wealth family, friends, coworkers
- Physical Wealth health, wellness, fitness, recreation
- Spiritual Wealth what connects you spiritually
- Intellectual Wealth self-directed learning and development
- Financial Wealth money, assets and material possessions

Additional Offerings

- One-on-one meetings
- Age based portfolios
- Letters to those 55+ "Do you know your options?"

Rainier Villatuya

Director,
Retirement Plans and Time Off Policies
United Airlines

About United Airlines

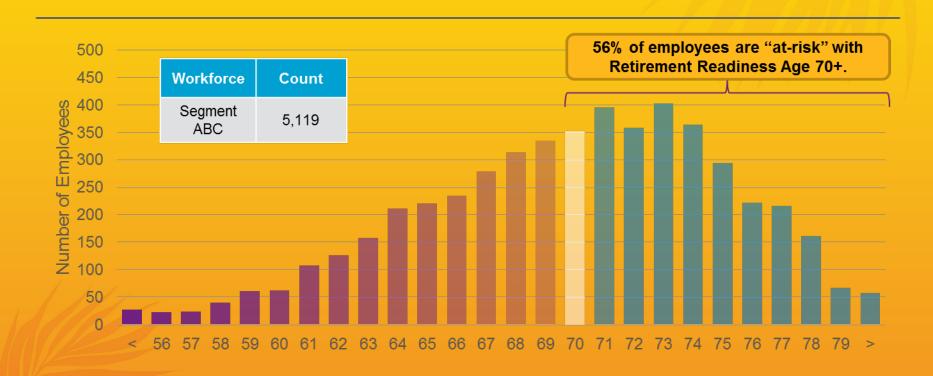
- 86,000 employees worldwide
- Number of US retirement plans
 - 3 DC
 - 2 DB (+ 2 multi-employer DB plans)
- Number of participants
 - DC 107,000
 - DB 45,000
- AUM: \$20 billion

Our Journey to Retirement Readiness

- Started in 2015 with review and optimization of plan design and investment options
 - Worked with actuaries to estimate at what age employees were financially ready to retire



Results – Employee Workgroup ABC



Our Journey to Retirement Readiness

- Started in 2015 with review and optimization of plan design and investment options
 - Worked with actuaries to estimate at what age employees were financially ready to retire
- Continues today by partnering with our record keepers and labor groups to inform and educate our participants
- Will continue to evolve as we roll out a broader financial wellness offering

Nick Nefouse, CFA
Head of DC Investment Strategy
and Co-Head of LifePath
BlackRock



What Makes a DC Plan Successful?

- Set goals

Participation rate



Savings rates



Investment results



Retirees staying in plan

- ► Influence what you can
- Measure the impact



Success Measures



Participation Rates

- Auto-enroll
 - New
 - Existing



Savings Rates

- Default savings rate
- Match change
- Auto-escalate rate



Investment results

- Investment re-enrollment
- Re-evaluate QDIA



Retirees staying in plan

- Use of post-retirement options
- More retirees staying in plan

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Investors should carefully consider investment objectives, risks, charges and expenses. This and other important information is contained in the fund prospectuses and summary prospectuses, which can be obtained from a financial professional and should be read carefully before investing.

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THANK YOU.

